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Problem with your construction project?

# Try mediation to resolve it

**Got Issues?** There are many ways to resolve disagreements between contractors and consumers. Have you thought of mediation as a way to settle your dispute?

**What is mediation?** Mediation is a process in which people with a dispute meet with an impartial and neutral third party, called a mediator, to resolve their conflict. The mediator guides the two sides through structured negotiations to help them reach a solution they both agree upon. Mediation is a type of dispute resolution that's an alternative to going to court.

**Why mediation?** Mediation is usually less expensive than court action and often brings a faster resolution. Fees vary for mediation services. Some organizations provide their services at cost or on a sliding fee scale. Others charge professional fees, depending on the type of mediation and the background of the mediator.

**Know your mediator.** Just as with any other service providers you hire, check them out first! Don't be afraid to ask important questions such as: How long have they been in business? How many and what types of cases have they mediated? Where did they get their training and education? Get Informed!

## Resources for Dispute Resolution Through Mediation

<p><b>Resolution Washington (King County)</b> 4649 Sunnyside Ave N, Suite 520 Seattle WA 98103 <a href="http://www.resolutionwa.org">www.resolutionwa.org</a></p>	<p><b>UW School of Law Mediation Clinic</b> William H. Gates Hall, Suite 265 PO Box 85110 Seattle WA 98145 <a href="http://www.law.washington.edu/clinics/mediation">www.law.washington.edu/clinics/mediation</a></p>
<p><b>Washington State Bar Association</b> Alternative Dispute Resolution Services 1325 Fourth Ave, Suite 600 Seattle WA 98101 1-800-945-9722 <a href="http://www.wsba-adr.org">www.wsba-adr.org</a></p>	<p><b>Better Business Bureau</b> PO Box 1000 1000 Station Dr, Suite 222 Dupont WA 98327 253-830-2924 <a href="http://www.akorwww.bbb.org">www.akorwww.bbb.org</a></p>
<p><b>Volunteers of America—Western WA</b> 2802 Broadway Ave Everett WA 98201 425-259-3191 <a href="http://www.voaww.org">www.voaww.org</a></p>	

